

Name: \_\_\_\_\_ ID No: \_\_\_\_\_

Phone: \_\_\_\_\_ E- mail: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Province: \_\_\_\_\_ Country: \_\_\_\_\_

**DETAILS OF THE CUSTOMER'S REPRESENTATIVE COMPLETING THE FORM**

First and last name: \_\_\_\_\_ ID No: \_\_\_\_\_

Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_ E- mail: \_\_\_\_\_

Nature of the representation:

☐ Power of attorney ☐ Legal representation ☐ Other (specify): \_\_\_\_\_

**\*In case of representation, please submit a document certifying said representation and a copy of the representative's ID or Passport.**

I am writing to you in order to submit the following **COMPLAINT** with regards to my rights in:

- ☐ Loreto Mutua, M-P.S.  
☐ Loreto Óptima individual pension scheme  
☐ Loreto Empresas employment pension scheme  
☐ Investment Funds (Loreto Inversiones SGIIC SAU)

For the following **reasons**:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

For your information, I am also enclosing the following **documentation** in my possession:

\_\_\_\_\_  
\_\_\_\_\_

I also state that I am not aware that these facts are the subject of any other administrative, judicial or arbitration proceeding.

For the foregoing reasons **I REQUEST**:

\_\_\_\_\_  
\_\_\_\_\_

I remain at your disposal for any additional information you may require on this matter.

Sincerely yours,

At \_\_\_\_\_ a \_\_\_\_\_

Signed:

## Personal Data Protection

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 ("GDPR") and Organic Law 3/2018 of 5 December on the protection of personal data and guarantee of digital rights, we inform you that the personal data provided shall be included in a database owned and controlled by GRUPO LORETO MUTUA, M.P.S, the purpose of which is to provide the services contracted and maintain a list of the members of the Mutual Society and contributors to the Pension Plan and Investment Funds by Loreto Mutua, MPS and Loreto Inversiones SGIIC, SAU.

Your data will be held until the interested party requests its deletion and, once deleted, the data may be held for a period of six years available for the public administration and the courts for responding to and defending any legal claims arising out of the data's processing. For any matter related to the processing of the data of natural persons, you may contact our Data Protection Officer by sending an email to [dpd@loretomutua.com](mailto:dpd@loretomutua.com).

You may exercise your rights of access, rectification, erasure, restriction, objection and portability on the data provided by sending a written request, accompanied by a document demonstrating your identity, to Paseo de la Castellana nº 40 28046-Madrid. You may also withdraw the consent given for processing the data and make a complaint to the Spanish Data Protection Agency.

Grupo Loreto Mutua will perform its obligations to keep the personal data confidential and guarantee the adoption of the necessary security measures required by law that guarantee the security of the personal data and safeguard against its alteration, loss, unauthorised processing or access, taking into account the state of the technology, the nature of the data and the risks it is vulnerable to.